



Our Esteemed Guests,

We would like to thank you for your interest in Concorde Luxury Resort.

We look forward to enable you to experience an unforgettable holiday isolated from the city at Concorde Luxury Resort with natural beauties, 125 decares of wide area, comfortable villas in compliance with physical distance rules and unique sand beach specific to Bafra region in Turkish Republic of Northern Cyprus where COVID-19 case has not been seen since April 17, 2020. We continue to work in order to provide you with the comfort of your home in this process during which we have been separated due to COVID-19 pandemic.

Although there is no longer any case in TRNC, we would like to share some of the measures we have planned to take within the scope of COVID-19 in 2020 summer season of Concorde Luxury Resort in order to make you feel safe. We constantly follow new information regarding measures against pandemic and we look forward to come together as soon as possible.

**It is meticulously inspected by certification program initiated by TRNC Ministry of Tourism and Environment and we don't open our hotel without certification. We continue to work in a disciplined manner for this.**

We perform controls and keep records by taking temperatures of all people at the entrance regardless of they are guests, employees, visitors and suppliers.



Necessary trainings have been provided to all of our employees who are in direct or indirect contact with our guests and we support your safety with both health controls performed at the entrance to the island and tests which our local employees go through in the institutional hospitals.

We will continue all-inclusive system. All our foods and drinks will be served to you by our employees.



We increase distance between the tables in all our restaurants and bars and we make seating arrangements in accordance with physical distance.

We implement ISO 22000 Food Safety System, we perform internal and 3rd eye inspections regularly within this context.



We have Occupational Health and Safety, Guest Satisfaction, Quality management systems control and applications besides Food Safety System. We receive consultancy service regarding these standards from leading companies of the sector and we are inspected periodically.

All chemicals used in our facility are approved by TRNC Ministry of Health and we work with international chemical company.



We work meticulously for cleaning and disinfection of the rooms as usual and we take measures to protect both you and our employees.

We make our rooms available for the use of our guests after our rooms are disinfected in detail including ventilation system and they are ventilated longer than usual.

We disinfect our rooms with ozone systems that do not leave any chemical residue before making them available for the use of our guests by considering your long-term health.



We wash all our textiles in our own laundry at 80 °C and we carry them in packages until they are put into use.

We arrange distances between sunbeds on the beach and pool area in accordance with the rules. We disinfect pool and beach sunbeds after each use. We are also inspected by local authorities on this matter and we make our practices certified.



Hand sanitizers are placed in all our general areas and we give visual information for the necessity of use.

We plan all activities and entertainment by considering social distances.

We provide you an unforgettable holiday experience with our experienced management and employees.